

Supported Technologies for End Users October 2014

Date Published: November 2014

Version: Learn 9.1 October 2014

Blackboard™ Learn Release 9.1 was tested with a variety of platform technologies as well as common client-side technologies.

- **Supported:** Supported by the vendor and Blackboard.
- **Unsupported:** Unsupported by the vendor or not supported by Blackboard.

Windows Operating System

| | IE 11 | IE 10 | IE 9 | Firefox ESR | Firefox (Final Release Channel) | Chrome (Stable Channel) |
|------------------------|--------------------------|--------------------------|--------------------------|-------------|---------------------------------|-------------------------|
| Windows Vista (32-bit) | Unsupported by Microsoft | Unsupported by Microsoft | Supported | Supported | Supported | Supported |
| Windows Vista (64-bit) | Unsupported by Microsoft | Unsupported by Microsoft | Supported | Supported | Supported | Supported |
| Windows 7 (32-bit) | Supported | Supported | Supported | Supported | Supported | Supported |
| Windows 7 (64-bit) | Supported | Supported | Supported | Supported | Supported | Supported |
| Windows 8 (32-bit) | Supported | Unsupported by Microsoft | Unsupported by Microsoft | Supported | Supported | Supported |
| Windows 8 (64-bit) | Supported | Unsupported by Microsoft | Unsupported by Microsoft | Supported | Supported | Supported |

Mac OSX Operating System

| | Safari 8 | Safari 7 | Safari 6 | Firefox ESR | Firefox (Final Release Channel) | Chrome (Stable Channel) |
|--|----------|----------|----------|-------------|---------------------------------|-------------------------|
| | | | | | | |



| | | | | | | |
|----------------|----------------------|----------------------|----------------------|-----------|-----------|-----------|
| Mac OS X 10.7 | Unsupported by Apple | Unsupported by Apple | Supported | Supported | Supported | Supported |
| Mac OS X 10.8 | Unsupported by Apple | Unsupported by Apple | Supported | Supported | Supported | Supported |
| Mac OS X 10.9 | Unsupported by Apple | Supported | Unsupported by Apple | Supported | Supported | Supported |
| Mac OS X 10.10 | Supported | Unsupported by Apple | Unsupported by Apple | Supported | Supported | Supported |

Configuration Notes:

- Internet Explorer is only supported in Standards Mode.
- Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 were used during accessibility testing of Learn 9.1 October 2014.
- Chrome support: due to the auto-update feature of Chrome, support is based on the version available at the time of testing. Learn 9.1 October 2014 was tested with Chrome 34.
- Firefox support: due to the auto-update feature of Firefox, support is based on the version available at the time of testing. Learn 9.1 October 2014 was tested with Firefox versions 32 and 31 (ESR).
- Note on OSX 10.8+ Java is no longer shipped as part of the OS install and must be downloaded and installed by users on request of application/applet - this is a one time action on the part of the user.

Client Technology Highlights of Changes from Previous Releases

- OSX 10.10/Safari 8 support added.

Technologies NOT supported

- Window XP
- Internet Explorer 6, 7, 8
- Firefox 1.x, 2.0, 3.0, 3.5 and 3.6
- Safari 2, 3, 4, 5 (or any version on Windows)
- Mac OS X through 10.6
- JRE 5

